

IIPP QUALITY MANAGEMENT SCHOOL

Considering business conditions of European market, quality has a significant role, not only in providing new markets, but also in maintaining the existing ones. Nowadays, customers do not only expect a quality product, but they require a proof that the company is capable to produce high quality products and provide quality services. Obtaining of this evidence should be the first goal for each company that has high aspirations when it comes to new markets but also standard's procedure in order to maintain its reputation. Implementation is not complete if employees are not familiar with standards.

With the aim to closer inform the employees of the meaning and significance of ISO standards, Institute for research and design in commerce & industry – IIPP organize training “School of Quality”.

During the training participants will:

- expend their knowledge about implementation of ISO standards,
- learn how to maintain and improve quality level of companies
- learn how to verify and improve business performance of companies

Training will be held during four days in two locations. First lectures will be held at the Faculty of Mechanical Engineering in Belgrade, while the final lecture and the test will take place in attractive location in Serbia - Zlatibor.

Programme

- Fundamentals of quality concepts, definitions, approaches
- Standards, review and interpretation
- Management Responsibility
- System and process approach
- Data management, information system
- Statistical methods (engineering methods, quality management methods)
- RISK, FMEA, FTA
- Supply and storage, evaluation of supplier
- Maintenance
- Evaluation, audit, certification
- Examples, practice, Deming management experiment
- PAS 99 - Integrated Management Systems



Result

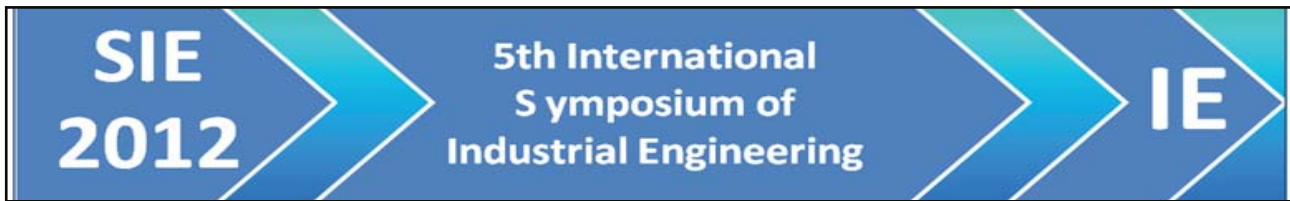
After implemented training, Qiipp consultant is able to assume responsibility for independent work in the following fields of activity:

- Implementation of quality standards
- Maintaining a high level of quality
- Constant improvement of the quality system
- Assessment and audits of own companies and their suppliers

Candidates who pass the test will get a diploma “Qiipp consultant for implementation, maintenance, analysis, evaluation and testing, design and improvement of the quality system”.

Time and location:

17.03.2012. - Belgrade, Faculty of Mechanical Engineering
19 - 21.03.2012. - Zlatibor, Hotel Dunav



Belgrade, Serbia on June 14-15, 2012

organized by

**INDUSTRIAL ENGINEERING DEPARTMENT, FACULTY OF MECHANICAL ENGINEERING
UNIVERSITY OF BELGRADE, SERBIA**

and

STEINBEIS ADVANCED RISK TECHNOLOGIES, STUTT GART, GERMANY



Venue

Faculty of Mechanical Engineering, University of Belgrade
Kraljice Marije 16, 11120 Belgrade, Serbia

<http://ie.mas.bg.ac.rs>

<http://www.sie2012.risk-technologies.com/>

e-mail: sie2012@mas.bg.ac.rs

The aim of the 5th International Symposium of Industrial Engineering – SIE 2012 is to contribute to a better comprehension of the role and importance of Industrial Engineering and to mark the twentieth anniversary of the Industrial Engineering program in Serbia, established at FME, Belgrade. The Symposium is expected to foster networking, collaboration and joint effort among the conference participants to advance the theory and practice as well as to identify major trends in Industrial Engineering today.

CALL FOR PAPERS

Topics covering industrial issues/applications and academic research include, but are not limited to:

- Decision Analysis and Methods
- E-Business and E-Commerce
- Engineering Economy and Cost Analysis
- Engineering Education and Training
- Enterprise Information Systems
- Entrepreneurship
- Engineering Economy
- Engineering Management Systems
- Facilities Planning and Management
- Global Manufacturing and Management
- Human Factors
- Intelligent Manufacturing Systems
- Inventory Management
- Logistics and Supply Chain Management
- Manufacturing Systems
- Operations Research
- Production Planning and Control
- Project Management
- Quality Control and Management
- Reliability and Maintenance Engineering
- Service Innovation and Management
- Systems Modelling and Simulation
- Operations Management
- Service Engineering
- Safety, Security and Risk Management including special topic “ Risks and Opportunities of New Industrial Technologies “

SUBMISSIONS AND DATES

- April 15, 2012 - Deadline for paper and registration form submission online on address <http://www.sie2012.risk-technologies.com> or <http://ie.mas.bg.ac.rs>
- April 25, 2012 - Notification of acceptance
- April 25-May 20, 2012 - Early Registration fee payment
- May 20, 2012 - June 14, 2012 – Registration fee payment
- June 14-15, 2012- Symposium
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IIPP MAINTENANCE MANAGEMENT SCHOOL

Maintenance Management School presents practical experience in combination with adopted theoretical knowledge, thus creating maintenance management experts capable to perform and coordinate the maintenance of complex technical systems. Use unique opportunity to expand knowledge in the field of technical systems maintenance.

During fourdays training focus will give to the following topics:

- Maintenance Objectives and Policies
- Maintenance Concepts
- Maintenance Terminology
- Laws and Regulations
- Condition Monitoring
- Fault Finding Techniques
- Spare Part Management
- Corporate/Company Environment
- Work Planning
- Team Working and Communications
- Information Technology
- Quality Assurance (Systems)
- Environment and Occupational Health and Safety

The school program merges best local knowledge and experience modernized and harmonized with the recommendations of European Federation of National Maintenance Societies.

Since Maintenance Management School connected and unified local tradition and experience in the maintenance process with the European norms and requirements, it's result is thus twofold - to all who signed up gives a chance to gain national certificate "Expert for maintenance management" and to those who can and want more, Maintenance management school opens the possibility of obtaining the International certificate "European maintenance manager".



Result:

More than 240 national certificates and 16 internationally recognized certificates:
European Maintenance Manager.



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